

## General Provisions

Hereby (hereinafter referred to as the "Offer"), the conditions and rules of the Contest (hereinafter referred to as the "Contest") are defined. By participating in the Contest, you declare that you fully and unconditionally accept these terms of the Offer.

This offer is considered a marketing activity.

## 2. The Organizer

2.1. The Contest is carried out by Converse Bank CJSC (hereinafter referred to as "the Bank") (address: Yerevan, Vazgen Sargsyan St. 6/1, conversebank.am).

2.2. The Contest is held on the territory of the Republic of Armenia.

## 3. The Duration of the Contest

3.1. The announcement of the Contest is posted on the Bank's website and social media pages.

3.2. The contest runs from August 15, 2023, at 12:01 a.m. to November 30, 2023, at 11:59 p.m. The terms of the Contest are described in Section 5 of the Offer.

3.3. The results of the Contest will be summarized through a live broadcast on the Bank's Facebook page ([www.facebook.com/conversebank](http://www.facebook.com/conversebank)) till December 18, 2023, inclusive.

3.4. In case of impossibility of establishing contact within 30 (thirty) days after the conclusion of the Contest (Customer's failure to respond, being unavailable, providing incorrect/incomplete data to the Bank, or other reasons), the results of the Contest for the Customer in question shall be deemed invalid.

3.5. Any time specified in this Offer shall be considered in Yerevan time.

## 4. The Contestants

4.1. Individuals and RA resident customers over 18 years of age (hereinafter referred to as "Customers") who download or have an active Converse Mobile application during the Contest and make at least one loan repayment through the application are eligible to participate.

4.2. Employees of the Organizer cannot participate in the Contest.

## 5. The Rules for Participation in the Contest

5.1. To enter the Contest, it is required to be a user of Converse Bank's Converse Mobile app.

5.2. It is necessary to perform at least one "Loan repayment" transaction, regardless of the number of loan repayments, loan currency, and amount.

5.3. If the Customer complies with the rules specified in point 5.2 of the offer, they will receive a personal code via the email address and phone number, which they can use to participate in the Competition.

5.4. If the Customer is registered with Converse Mobile and performs a "Loan Repayment" transaction through the application, they are considered a Contestant.

5.6. Each customer can receive only one personal code during the Contest.

5.7. The bank does not compensate the winning participants with cash and does not replace the prize with another gift.

5.8. The Bank is not responsible for "Loan Repayment" transactions that are not executed or improperly executed due to device or communication failure/malfunction during the transaction.

5.9. The Bank reserves the right to refuse to award prizes if the Contestant has violated the Contest Terms and/or engaged in fraud and/or abuse.

5.10. By participating in the Contest, the winners of the live draw give their consent to the posting of their names on the official website of the Bank and/or on the official social media pages.

## 6. The Determination of Winners

6.1. The total number of winners is 5 people.

6.2. The list of prizes:

Nº	List of prizes	Number
1	iPhone 15	5



If Apple has not released an iPhone 15 by October 15, 2023, the awards will be replaced by iPhone 14 Pro phones.

6.3. The winners of the Contest will be selected at random from the individual codes provided to the Customers.

6.4. The results of the Contest will be summarized through a live broadcast on the Bank's Facebook page until December 22, 2023, inclusive. All details about the date and time of the live broadcast of the Contest will be communicated to the Contest participants via their email address or through a short message (SMS).

6.5. The Bank will inform the Clients about the time and place of receiving the Contest prizes and the final event through email, phone calls, and SMS.

6.6. As a result of the Contest, the individual codes of the winners will be published on the Bank's official website and Facebook page by December 15, 2023, at 23:59 Yerevan time.

6.7. If the winning participant is unable to attend the final event, an authorized person may participate with a power of attorney issued according to the law and an identity document.

6.8. The power of attorney can be issued at the Bank, digitally through the AS Internet Bank system, or in the chat section of the Converse Mobile application.

6.9. To clarify the details of the Contest, the Bank will contact the Winners via phone/email. The Bank will only receive or request the necessary personal data for prize distribution and marketing purposes, in accordance with the current legislation of the Republic of Armenia. The Bank's privacy policy applies to customers' personal data. By participating in the Contest, participants agree to all the terms.

6.10. Any additional activities and expenses associated with the prize are borne by the winner. The prize is awarded as is.

### **Bank Contact Details**

For more information, please:

- Visit the Bank's website at [conversebank.am](https://conversebank.am)
- Visit the Customer Service Office of the Bank's Head Office or any branch
- Call the number +374 10 511211
- Email: [info@conversebank.am](mailto:info@conversebank.am)
- WhatsApp: +374 95 511211
- Skype: [conversebank-callcenter](https://www.skype.com/join/conversebank-callcenter)

Converse Bank is regulated by the Central Bank.