

**1. How can I participate in the campaign?**

If you're already a Converse Mobile app user, between August 15th and October 15th inclusive, by completing a "loan repayment" transaction with Converse Mobile at least once, you have a chance to enter a competition in which you can win an iPhone 15.

**2. Who can enter the contest?**

The competition is open to individuals over 18 years of age, who are customers residing in the Republic of Armenia, except for employees of Converse Bank.

**3. How do I get the individual code?**

Contest participants will receive their personal code via their email address or phone number registered with the Bank.

**4. Can I obtain more than one individual code?**

A participant can have only one individual code during the competition, regardless of the loan repayment amount, loan currency, or total amount.

**5. How and when will the competition results be announced?**

The results of the competition will be announced through a live broadcast on the Bank's official Facebook page from October 16th to 25th, 2023, inclusive.

**6. How Will the Winners Be Chosen?**

The winners of the contest will be selected at random from the individual codes provided to customers.

**7. What if I can't watch the live broadcast? How will I know if I've won?**

The individual codes of the winners will be published on the Bank's official website and Facebook page until October 30th, 2023, at 11:59 PM Yerevan time.

**8. Can I Win Multiple Prizes?**

Each participant can win only one prize.

**9. Can I exchange the prize for an equivalent amount?**

No monetary compensation will be given to the winning entrant in place of the prize, and the prize cannot be replaced by any other gift.

**10. How will I receive the prize?**

You will receive the prizes during the closing event, the details of which will be communicated through your electronic notification in the Bank and/or via phone call/SMS.

**11. What if I can't attend the closing ceremony?**

If the winner can't attend the closing ceremony, an authorized person may attend with a document confirming their identity. The power of attorney can also be provided at the Bank, digitally via the SSI Internet system, or in the Converse Mobile app's chat section.

**12. What happens if the iPhone 15 isn't launched?**

If, by the end of the competition on October 15th, Apple has not released the iPhone 15 or if the smartphone is not available through official representatives in the Armenian market, the iPhone 15 will be replaced by iPhone 14 Pro smartphones, which are among the best smartphones of the Apple brand.

**13. Can I wait for the iPhone 15 release?**

Since the Bank cannot predict when Apple will release the iPhone 15, the prize will be replaced by iPhone 14 Pro smartphones, which are among the best smartphones from the Apple brand.

**14. Can I pay my loan at the bank's branch and participate in the contest?**

You can make loan payments at the branch, however, an important condition for participating in the contest is to repay the loan through the Converse Mobile app.

**15. What types of loans can be paid with Converse Mobile's "Credit Repayment" feature and participate in the ACT2WIN contest?**

- Mortgage loans
- Car loans
- Consumer loans
- Loans secured by cash or bonds
- Student loans
- Gold-backed loans
- Loans secured by immovable or movable property"

**16. How can I stay in touch with the bank?**

You can contact the Bank through its official communication channels:

Phone: +374 10 511211

Email: [info@conversebank.am](mailto:info@conversebank.am)

WhatsApp: +374 95 511211

Social media: via the Bank's official pages

Once again, we remind you to protect your bank data from fraudsters: do not provide your card CVV code, OTP code sent by SMS, PIN code of the Converse Mobile application, or details of any transaction.

If you have any questions or doubts, feel free to send a private message to our official page.